

James M. Illig
President

Edward A. Chow, M.D
Vice President

Sonia E. Melara, MSW
Commissioner

Margine A. Sako
Commissioner

David J. Sanchez, Jr., Ph.D.
Commissioner

Steven Tierney, Ed.D.
Commissioner

Catherine M. Waters, R.N., Ph.D.
Commissioner

HEALTH COMMISSION

CITY AND COUNTY OF SAN FRANCISCO
Gavin C. Newsom, Mayor

Department of Public Health



Mitchell H. Katz, M.D.
Director of Health

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MINUTES
HEALTH COMMISSION MEETING
Tuesday, November 16, 2010, 4:00 p.m.
101 GROVE STREET, ROOM 300 or ROOM 302
San Francisco, CA 94102

1) CALL TO ORDER

Present: Commissioner James Illig, President
Commissioner Edward A. Chow, Vice President
Commissioner Catherine Waters
Commissioner David J. Sanchez
Commissioner Sonia E. Melara
Commissioner Steven Tierney, Ed.D.
Commissioner Margine Sako

The meeting was called to order at 4:06pm.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF NOVEMBER 2, 2010

Commissioner Illig asked that following corrections be made to the draft minutes:

1. Under the Finance and Planning Report (page 4), the vote on the Contracts report should have noted the full Commission's vote which was six in favor (Chow, Sako, Melara, Tierney, Waters, Sancez) and one against (Illig).
2. Under the DPH Gift Report (page 8), the foundation mentioned should be the San Francisco General Hospital Foundation.

Action Taken: The minutes of the November 2, 2010 Health Commission meeting were unanimously approved with the above-noted changes.

3) DIRECTOR'S REPORT

Mitchell H. Katz M.D., Director, gave the report which can be viewed at:
<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

San Francisco Health Plan Honors Providers for Innovation and Excellence in Healthcare

San Francisco Health Plan (SFHP) held their annual Provider Recognition Dinner and Awards Ceremony on Thursday October 21 at the San Francisco Film Centre in the Presidio. A number of DPH clinics were recognized for their work. I am particularly pleased to note that **Chinatown Public Health Center** (CPHC) earned *Healthy San Francisco's Award for Excellence in Quality, Access and Leadership* for their work on improving access to care and expanding the roles of healthcare teams. CPHC has maintained excellence in diabetes care, hepatitis B screening and treatment, and they piloted an innovative approach to colon cancer screening.

40 State Bills Followed in 2010

The staff in the Office of Policy & Planning follows legislation on the local, state and federal levels that, if adopted, could have an impact on public health. During California's 2010 legislative session, the Department tracked 140 State bills. The legislative session ended after the November 2 election. I am attaching a report detailing the final status of 2010 health legislation. If you have questions on a particular bill, contact Jim.Soos@sfdph.org. Many thanks to Mr. Soos for his diligence in keeping us informed about the impending business that comes before our legislators.

Chronicle Blog Touts Team Approach Between DPH and GGRA

Kevin Westlye, Executive Director of the Golden Gate Restaurant Association (GGRA), has written a short piece for his "Inside Scoop" blog on SFGate about a joint program with DPH for non-English speaking restaurant workers who are required to take the Food Safety Manager Certification exam. GGRA noted that the non-English speaking students had a much lower passing rate than English speaking students. GGRA asked DPH Spanish-speaking health inspectors to provide a "tutoring session" before the regular class to encourage the workers to study beforehand and learn Scantron exam procedures. The blog can be accessed at <http://insidescoopsf.sfgate.com/kwestlye/2010/11/04/overcome-the-written-language-barrier/>

Go Folic! Women's Nutrition Project

The **Go Folic! Women's Nutrition Project** was an exhibitor at the California Family Health Council's Annual Women's Health Update in late October. The conference provided up-to-date information in the field of reproductive health, attracting women's health providers throughout California. The Go Folic! Project provides free multivitamins with folic acid to reproductive-age clients at DPH and Community Consortium clinics.

During the conference Go Folic! distributed more than 50 CD's featuring customizable versions of its client education and outreach materials, thus increasing the visibility of this innovative DPH program. The CD includes project findings, strategies, and successes with other health departments, family planning clinics, and university/college-based health centers across the state. Emphasizing the project's pre-conception health focus, high-quality tri-lingual materials, innovative messaging approach, and easy-to-replicate intervention, Go Folic! staff talked to over 100 representatives from the field, and greatly expand the network of our project's reach.

COMMUNITY HEALTH NETWORK
SAN FRANCISCO GENERAL HOSPITAL & TRAUMA CENTER

November 2010

**Health Commission - Director of Health Report
(11/08/10 MEC)**

	11/10	07/10 to 06/11
New Appointments	11	93
Reinstatements	1	1
Reappointments	49	228
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired:	11	75
Disciplinary Actions	0	0
Restriction/Limitation-Privileges	0	0
Deceased	0	1
Changes in Privileges		
Additions	3	30
Voluntary Relinquishments	8	88
Proctorship Completed	17	59
Proctorship Extension	0	1

Current Statistics – as of 10/25/10	
Active Staff	511
Courtesy Staff	557
Affiliated Professionals (non-physicians)	235
TOTAL MEMBERS	1,303

Applications in Process	32
Applications Withdrawn Month of October 2010	0
SFGH Reappointments in Process 12/2010 to 02/2011	120

LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

November, 2010

Health Commission - Director of Health Report

(11/ 10/ 2010 MEC)

	11/09	01/10 to 11/10
New Appointments	3	18
Reinstatements	0	0
Reappointments	4	37
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired:	1	21
Disciplinary Actions	0	0
Restriction/Limitation-Privileges	0	0
Deceased	0	0
Changes in Privileges		
Additions		
Voluntary Relinquishments		
Proctorship Completed		
Proctorship Extension		

Current Statistics – as of 11/16/10	
Active Staff (includes 1 NP)	87
Applicants	3
TOTAL MEMBERS	90

Dr. Katz stated that the Health Care Master Plan Ordinance, introduced by Supervisor Campos, was passed with an amendment stating that it will go into effect on 1/3/13 for any projects in the City planning pipeline.

Commissioner Illig stated that he joined Commissioners Tierney and Sako in a meeting with Supervisor Campos and several community providers to discuss the Health Care Master Plan Ordinance. The final version of the ordinance did not contain recommendations suggested during that meeting.

In addition, Dr. Katz stated that the Board of Supervisors passed an ordinance prohibiting commercial restaurants from giving toys to children if a meal does not meet federal nutritional standards.

Dr. Katz also stated that the California Section 1115 Waiver, which pertains to state health care, is very complex and broad in scope. The waiver set up two separate programs for people of different income brackets. Each program will have a different set of criteria for factors such as wait-times for appointments and speed of service. The waiver will force some operational changes in Healthy San Francisco. However, the Waiver does not impact service provision to undocumented populations. Dr. Katz stated that DPH should be able to provide the analysis sometime in January 2011.

Commissioner Sanchez asked Dr. Katz to comment on the tremendous time of change in public health and health care provision. Katz stated that because of all the ongoing work the DPH has initiated, it is as prepared as possible for the many changes in public health and health care delivery. He added that changes in work rules for medical residents will result in a dramatic reduction of hours that each resident is allowed to work. This will impact the fiscal and operational practice at SFGH.

4) **GENERAL PUBLIC COMMENT**

5) **COMMUNITY AND PUBLIC HEALTH COMMITTEE REPORT: RESOLUTION ENDORSING EFFORTS BY THE SOUTHEAST FOOD ACCESS WORKGROUP (SEFA) AND THE SAN FRANCISCO REDEVELOPMENT AGENCY TO INCREASE OFFERINGS OF AFFORDABLE FRESH HEALTHY AND SUSTAINABLE FOODS AT THE SUPERSAVE STORE IN THE BAYVIEW HUNTERS POINT**

Commissioner Margine Sako, Chair of the Committee, stated that the Committee heard the presentation, "Strategy for Achieving Excellence in Dementia Care," and discussed three of the recommendations that pertain to DPH. The Committee also heard an update from Jail Health Services and recommended that it make a presentation to the full Commission due to the link between the health of the inmates and the general San Francisco population.

The Committee also considered and voted to recommend a resolution Endorsing Efforts by the Southeast Food Access Workgroup (SEFA) and the San Francisco Redevelopment Agency to Increase Offerings of Affordable Fresh Healthy and Sustainable Foods at the Supersave Store in Bayview Hunters Point.

Commissioner Chow asked for clarification of why the resolution is specific to one store's efforts. Jacob Moody, SEFA Co-Chair and Executive Director of Bayview Hunter's Point Foundation, stated that there are four reasons SEFA has chosen to work with the owner of Supersave:

1. The store is the commercial anchor of the 3rd street food north corridor;
2. The store's owner has invested a substantial amount of his own money and has willingly engaged with SEFA;
3. Supervisor Maxwell is very supportive of the work described in the resolution;
5. The California endowment has shown interest in funding this as a pilot program.

Commissioner Sako also noted that the owner has been in the Bayview neighborhood since 1998 and has shown commitment to the communities located in that area.

Action: The resolution (Attachment A) was unanimously passed.

6) LONG TERM CARE COUNCIL RESOLUTION TO IMPROVE THE CITY-WIDE BUDGETING PROCESS

Phil Arnold, Human Service Agency, HSA Deputy Director for Finance and Administration and Dianne Jensen, HSA Senior Planning Analyst made the presentation.

Public Comment

Sandy Mori, Long term care coordinating Council, stated that both the Human Service Agency and the Department of Aging Commissions have passed resolutions approving the recommendations in this resolution. She also stated that San Francisco is ahead of many cities because the Long Term Care Council has been working on this issue since 2003.

Commissioner Tierney made a motion that the resolution should first go to a Health Commission Committee for discussion before being voted at the full Commission.

Commissioner Chow stated that in recommending that the item be discussed at the Committee level indicates that the Commission wants to thoroughly understand how the DPH can be part of the process of providing services to an aging population.

Commissioner Chow suggested that the Finance and Planning Committee explore the definition of long term care and whether Laguna Honda, through their work with home health, has a role within the spectrum of services.

Action: The Commission unanimously voted to move discussion of this item to the 12/7/10 Finance and Planning Committee.

DPH HIV SERVICES AND THE NATIONAL HIV STRATEGY

Grant Colfax M.D., Director of HIV Prevention, Dean Goodwin, Assistant Director of HIV Health Services, Alberto Liu M.D., Director of HIV Prevention Intervention Studies, Susan Scheer, Director of HIV Epidemiology, Susan Philip M.D., Director of STD Prevention and Control Services made the presentation.

The following are highlights of the discussion of this item:

The Commissioners are pleased to see the number of reductions in new HIV infections and an increase in the number of people with undetectable HIV viral load due to hard work of Dr. Katz and all those working in HIV prevention.

The DPH does not expect the Stop Loss Funds to continue after Nancy Pelosi will steps down as Speaker of the House. The DPH is prepared to reduce the budget for HIV Health Services next year and the HIV Health Services Planning Council has created a model to use if service reductions are required.

The Commissioners suggested that the DPH staff making the presentation be in touch with Anne Kronenberg to suggest quality indicators related to HIV for the DPH Report Card. Examples may be using HIV testing rates for African Americans and the community viral load in San Francisco.

8) AVATAR BEHAVIORIAL HEALTH UPDATE

Gregg Sass, Chief Financial Officer; Dave Counter, DPH Chief Information Officer, Fred McGregor, Senior IT manager, Deborah Sherwood, Ph.D, CBHS Director Research, Evaluation, and Quality Management, Gloria Wilder, CBHS Pharmacy Director and Anne Okubo, Deputy Finance Manager made the presentation.

The following are highlights of the discussion of this item:

AVATAR is a product of Netsmart Technologies that is in use in 21 California Counties. The contract to acquire the AVATAR product was the result of an extensive RFP process.

AVATAR is an electronic health record designed for Behavioral Health and includes integrated clinical, ePrescribing, and financial modules that will be utilized by over 2500 clinicians, administrators and finance staff.

DPH has a perpetual license to use AVATAR which is a system owned and maintained by Netsmart.

The contract replaces obsolete applications that have been in use for 20 years. The implementation of AVATAR has taken approximately 18 months and was completed on time and on budget.

AVATAR will provide useful client-level, provider-level and community-level clinical, financial and quality data for providers and the DPH.

In phase two of the implementation, the department plans to integrate AVATAR with the Lifetime Clinical Record (LCR) and develop a client portal.

A long term goal is to integrate AVATAR with eClinicalWorks, the ambulatory electronic medical record, to enable clinicians in our primary care clinics and clinicians in behavioral health to share information on certain services provided in each setting.

Public Comment

Dr. Estela Garcia, Executive Director of Instituto Familiar De La Raza, expressed a concern that for community based organizations, AVATAR is not yet fully integrated. Payment delays to the private provider network have been resolved by processing manual payments outside AVATAR. She asked for a similar assurance from DPH to hold community based providers harmless until the problems with the system are fixed.

Mr. Sass stated that community based organizations submit invoices each month outside AVATAR to get paid by DPH and unlike the private provider network have not been financially impacted by the AVATAR implementation. However, it will be necessary to enter clinical data into the AVATAR system to enable the Department to complete its billing to Medi-Cal and to reconcile provider payments to documentation in the system.

9) OTHER BUSINESS

JOINT CONFERENCE COMMITTEE REPORTS

Commissioner Illig stated that the next Laguna Honda Hospital JCC meeting will be rescheduled to a time in early December.

COMMITTEE AGENDA SETTING

POSSIBLE ACTION:

10) CLOSED SESSION

PUBLIC EMPLOYEE PERSONNEL ISSUES, DIRECTOR OF HEALTH, MITCHELL H. KATZ, M.D. AND DEPUTY DIRECTOR, BARBARA GARCIA

D) Reconvene in Open Session

Action Taken: The Commission voted to not disclose matters discussed in closed session.

11) ADJOURNMENT

The meeting was adjourned at 7:46pm.

**Health Commission
City and County of San Francisco
Resolution No.18-10**

**Endorsing efforts by the Southeast Food Access Workgroup (SEFA) and the San Francisco
Redevelopment Agency to increase offerings of affordable fresh, healthy and sustainable foods at
Supersave Store in the Bayview Hunters Point.**

WHEREAS, it is the mission of the City and County of San Francisco Department of Public Health to address the public health crisis created by the chronic disease epidemic by increasing access to healthy foods and physical activity;

WHEREAS, the Mayor Gavin Newsom issued an Executive Directive on Healthy and Sustainable Food which includes improving access to healthy, fresh and affordable produce by development of a Food Business Action Plan;

WHEREAS, residents of the BVHP neighborhood have an 8-14 year decreased life expectancy than their neighbors in other parts of San Francisco;

WHEREAS, almost half of Bayview residents are African American and two-thirds of African Americans in San Francisco are overweight or obese, which are major risk factors for diabetes and cardiovascular disease;

WHEREAS, the Bayview ranks highest among San Francisco neighborhoods in ambulatory hospitalizations for adult uncontrolled diabetes and congestive heart failure, and accounts for a disproportionate share of deaths from hypertension/heart disease;

WHEREAS, over 70 percent of our health care dollars treat chronic diseases;

WHEREAS, one key protective factor for diabetes and cardiovascular disease is a healthy, nutritious diet emphasizing whole grains and fresh fruits and vegetables which is largely shaped by local food environments;

WHEREAS, the BVHP epitomizes the concept of a food desert where fresh, healthy produce is hard to find while liquor, fast food and highly processed foods abound; and access to a full service market is severely;

WHEREAS, most residents currently buy their food outside of the neighborhood;

WHEREAS, The Shape Up SF, Southeast Food Access Working Group (SEFA) was convened with the goal of preventing chronic disease in the Bayview Hunters Point (BVHP) area by improving access to healthy food and promoting food security and food justice;

WHEREAS, SEFA's work is consistent with successful retail efforts focused across the US to increase access to healthy, fresh and sustainable foods as demonstrated by President Obama's Healthy Food Financing Initiative, the Pennsylvania Fresh Food Financing Initiative and the Healthy Corner Store Network among others;

WHEREAS, the majority of BVHP residents surveyed by SEFA responded that "freshness" is the most important factor when choosing a place to shop for food; far more than those who prioritize affordability and other factors.

WHEREAS, Supersave, a locally owned, independent, small full-service grocer has demonstrated, since 1998, a commitment to improving access to healthy foods by repositioning from a primarily outdated liquor store/meat counter into a full service grocer; and participation as the pilot Good Neighbor store in 2003 involving significant increases in fresh produce and the removal of all outdoor tobacco and alcohol ads;

WHEREAS, Supersave has demonstrated a commitment to community engagement through local hiring and participation in community events and donations;

WHEREAS, SEFA members worked closely with the Redevelopment Agency who provided a personal service contract to Sutti and Associates to develop a master plan, vision and store redesign and is currently pursuing loan packages for the store;

WHEREAS, SEFA co chair, Michael Janis, recruited the pro bono services of Sutti and Associates, a world class retail grocery store design consultant firm, who completed the master plan and redesign to renovate and reposition Supersave, including an indoor/outdoor Farmer's Market area in the store, opening the store front to make it more welcoming to the community, involving community children in a mural on the side of the building, and moving the checkstands to create more space for produce;

WHEREAS, SEFA's work contributes to an important public health goal of decreasing chronic disease by creating the environment that makes fresh produce easily available. Now, therefore be it

RESOLVED, that the San Francisco Health Commission endorses efforts by SEFA and others to transform Supersave into a venue that offers a wide and robust selection of affordable fresh, healthy and sustainable foods.

RESOLVED, that the SFHC encourages city departments and others to pursue resources that advance this effort.

RESOLVED that the SFHC has already endorsed the Executive Directive on Healthy and Sustainable Food and encourages CCSF departments to pursue citywide resources to establish the Food Business Action Plan.

I hereby certify that the San Francisco Health Commission at its meeting of November 16, 2010 adopted the foregoing resolution.

Mark Morewitz
Executive Secretary to the Health Commission